GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:4497
ANSWERED ON:24.04.2008
FUNCTIONING OF PUNCTUALITY COORDINATION CELL
Chakraborty Shri Ajay;Chaudhary Shri Pankaj;Prabhu Shri Suresh Prabhakar;Rao Shri Sambasiva Rayapati;Saradgi Shri Iqbal Ahmed

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether Punctuality Coordination Cell has been functioning to monitor the State-owned carriers` punctuality;

(b) if so, the details alongwith its findings in the last two years in comparison to private carriers;

(c) whether any renewed efforts have been made by the Governemnt to improve the punctuality of State-carriers vis a vis private carriers in the last three months;

(d) if so, the details thereof; and

(e) if not, the reasons therefor?

Answer

MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL)

(a) and (b): Yes, Sir. Two Punctuality Coordination Cells viz.
(i) Coordination Cell monitoring NACIL(I) operations and
(ii) Control Cell - Mumbai Monitoring NACIL(A) operations, have been functioning. The on-time performance (OTP) of erstwhile Air India during the last two years (2006-07 and 2007-08) ranged from 39% to 65% in the entire network, while in erstwhile Indian Airlines, it was 58.98% and 59.27% respectively.

(c) and (d): The following measures have been implemented by Air India to bring about improvement in on-time performance:
(i) Consolidate flights, with a view to sustaining undisrupted and punctual operations;
(ii) Continuous review of aircraft routing, delays, crew allocations etc. by senior executives with a view to achieving optimum utilisation of crew and substantial savings;
(iii) a new base for crew was opened in Thiruvananthapuam;
(iv) Enhance aircraft maintenance reserve;
(v) A corporate level Control Room has been set up at Delhi headed by an Executive Director which will ultimately be integrated with the Hub Control set-up in Mumbai. The control Room at Delhi, Hub Control at Mumbai and Regional Coordination Cell have a dedicated officer in each shift to regularly communicate with the Call Centre through Hot lines to keep them apprised of the flight status continuously;
(vi) A mini Control Cell is being set up at Thiruvanathapurm to monitor flight operations;
(vii) a Punctuality Coordination Cell has been functioning at Mumbai round-the-clock to coordinate various flight handling departments and ensure punctuality of flights.

(e): Does not arise.